



Borrower Policy

Mission Statement

To encourage the love of reading, provide access to reliable information, support the pursuit of knowledge, promote life-long learning for all citizens of Robeson County and contribute to the economic vitality of the county itself.

Borrowing RCPL Materials

Patrons with a valid RCPL library card in good standing may borrow items from all RCPL locations.

A patron must present their library card or matching photo ID to borrow library materials. Patrons may only use their library account with the exception of a parent borrowing materials for their minor child on the child's library card. Patrons may add an association to their account for a spouse or child to allow for the pickup of holds.

Circulating Library Materials

Item Type	Loan Periods	Item Limits
Books	2 Weeks	50
Audiobooks	2 Weeks	5
DVDs	1 Week	5

Patrons with non-resident cards may borrow 5 items at one time.

DVD and audiobook limits are included in the 50 items total.

Patrons must be 18 years or older to borrow DVDs.

Patrons may borrow no more than 5 items on a subject at a time. Patrons may not check out more than 2 copies of the same title at a time.

Renewals

- Books and audiobooks are eligible for one 2-week renewal.
- DVDs are eligible for one 1-week renewal.
- Renewals may be made online, by phone or in person.
- Renewals are not allowed on materials with waiting lists.

Returns

- Items may be returned to any RCPL location.
- Book drops are provided at all locations for afterhours returns.

Holds

Patrons may request to place a hold on items that RCPL owns but are unavailable or housed at another RCPL location. A patron may have 5 active holds at any time. The library will transfer items for holds on a regular basis. When the item is held a staff member will notify the patron by phone or email. The item will be held at the library of their choice for 7 days after notification.

Fees

- RCPL does not charge overdue fines on RCPL owned items.
- If materials are lost or damaged, the patron is charged the list price of the item.
- Patrons may request to consult a librarian to evaluate replacement options for lost or damaged books.
- An item is automatically declared lost by the Library if it has been overdue 60 days.
- The Library will refund lost item fees if the patron returns the item in good condition within 6 months of payment. After that period, no refunds are made.
- Replacement library cards are \$1.00.
- A patron's account balance must be under \$10.00 to check out books, renew materials or use library computers.